

2025-2026

FAMILY HANDBOOK



DEAN
OF STUDENTS

Welcome!



A message from UNM President, Garnett S. Stokes:

On behalf of the students, faculty, staff and alumni of The University of New Mexico, welcome to the UNM family! We are very pleased that your student has chosen to further their education at the state's flagship university. I understand the significance of choosing a college and entrusting your student to us. As parents, you will undoubtedly play a significant role in your student's success in the coming years, and we are grateful for your trust and your partnership.

As the state's largest and most comprehensive institution of higher learning, UNM has much to offer. We are proud of our rich social and cultural history, award-winning academic programs, state-of-the-art facilities for learning and research, and service to our community, state and nation. Our faculty ranks in the top third in the United States in scholarly productivity and our student body is one of the most diverse and engaged in the nation.

To help your student utilize the great resources available at the University, our faculty and staff are well equipped to provide advisement and support for you and your student. At UNM, where each of defines all of us, our goal is to ensure that every student who enters our institution leaves in a timely manner with a diploma placed firmly in hand. To help you and your student acclimate to UNM, we have outlined many of our services in the enclosed calendar.

We also want to encourage your student to get involved in campus life and events. Experience has shown that students who are actively connected to the University are generally more successful and their rates of graduation are much higher. The Dean of Students Office helps guide students as they transition to life on campus, explore student organizations and seek out leadership opportunities at UNM. This calendar provides information on academic deadlines, social events and other activities, to assist new students in actively engaging in our community.

To help the University connect with parents, I encourage you to come to campus during Family Weekend. Please also consider joining the UNM Parent Association, which plays an important role in communicating with and conveying the interests of the parents and families of UNM students. In addition, if you think of ways we can improve our service to parents or students, please don't hesitate to drop me an e-mail at presidentstokes@unm.edu.

Again, welcome to the UNM family!
We are so happy to have you as part of the proud legacy that is The University of New Mexico.

Go Lobos!

Garnett S. Stokes
President
The University of New Mexico



Dear Parents and Families,

On behalf of the Dean of Students Office - Bienvenidos, I would like to welcome you and your student to the University of New Mexico. Thank you for choosing UNM as the next step in your loved one's education!

UNM has a wide range of opportunities to grow and develop academic, leadership, and professional skills. Our dedicated staff and faculty offer superb academic programs and support systems to help your student be successful and obtain a college degree. UNM has advanced facilities, internationally renowned faculty, and many "out-of-classroom" opportunities that complete a Lobo education. We encourage students to attend events, join clubs and organizations, and utilize the University's vast community network to enhance their experience. These activities are an excellent way to turn a big university into a home.

As parents and family members, we encourage your continued involvement and participation and know that you are an integral part of student success. Please contact our Office of Parents & Families for helpful tips. Also, consider getting involved with the UNM Parent & Family Association to help stay connected to the University.

We hope both you and your student embrace our diverse community and all it has to offer.

Warm wishes,

Nasha Torrez
Dean of Students
The University of New Mexico



UNM, Your Student, & You

The University of New Mexico is committed to educating students by advancing their intellectual and creative skills and capabilities so students may be well-equipped to participate in the world as productive and enlightened individuals. We welcome your student into our community as you as a partner in this journey.

Entering college is a time of transition. Many students move from the comfort and security of family life to the development of independence and responsibility. In the next few years, your student will face many unknown and unique experiences of joy, pain, disappointment, and growth. You will also experience these same moments vicariously.

The goal of the Dean of Students Office is to create parental partnerships to promote learning, growth, personal responsibility, and self-awareness in the development of the whole student. We will encourage this by challenging and supporting students on a regular basis to meet expectations in and out of the classroom. Parental involvement and concerns are acknowledged and valued, yet with a student-centered focus comes occasional limitation to parent involvement.

General Expectations: “Student Code of Conduct”

By enrolling in the University, students enter a new environment. They neither lose their rights nor escape the responsibilities of citizens. Through the “Student Code of Conduct,” found in the UNM Pathfinder (<http://pathfinder.unm.edu/code-of-conduct.html>), the University recognizes the significance of such student rights as freedom of expression, autonomy, procedural protection, and respect for person and property. These individual rights help to foster an educational environment conducive to students’ academic success, personal well-being, and social development.

Students have responsibilities as well as rights. The University of New Mexico seeks to encourage its students’ intellectual integrity, appreciation of diversity, informed ethical values, and the highest aspirations for one’s self and society. The “Student Code of Conduct” establishes an explicit expectation of the kind of behavior that the University views as acceptable and appropriate.



Like any other institution, the University must have an approach to deal with members or student organizations which fail to adhere to these expectations. The “Student Code of Conduct” also describes the processes to be followed—and consequences to be expected—when such instances occur.

Your role in your student’s development will continue to be of utmost importance; your interest, financial support, and advice in key decisions will have an impact in their progress as a student. Communication is the key component that will help you both maximize and strengthen your changing relationship.

FERPA

Students at the University of New Mexico are treated as adults and are expected to assume responsibility for their own actions. This includes keeping family members informed of their own concerns and issues. In accordance with the Family Educational Rights and Privacy Act of 1974, students’ academic records, including but not limited to: transcripts, class schedules, grades, and discipline records, are confidential. Parents or guardians may have access to the information in these records ONLY if their student signs and dates a consent waiver (Proxy Form) that specifies which records may be disclosed.

What is FERPA?

The Family Educational Rights and Privacy Act protects the privacy of student records. It was designed to:

- Allow students who are at least 18 or attend postsecondary institution access to their educational records.
- Limit the transferability of a student’s records without the individual’s consent.

What does FERPA mean for me as a family member?

When your student turned 18 or enrolled at UNM, control of the rights granted under FERPA transferred to your student. Because your student controls these rights, UNM will only release a student’s educational records with the consent of the student. Some examples of educational records include transcripts, judicial records, grades, and roommate information.

FERPA

This means, unlike high school, you will not have direct access to the above records without your student's consent. Your student may grant third-party access to their educational records by completing a Student Information Proxy Release Form available at the Registrar's Office, or as an online, fillable form at registrar.unm.edu/forms/Proxy.pdf.

As a family member, not having direct access to information about your student can feel very frustrating. To help balance between helping your student develop independence and following their progress at UNM, it's often best to regularly engage your student in conversations such as:

- Tell me about your roommate...
- Have you met your professors and gone to their office hours?
- How are classes going?
- Who do you hang out with?

Remember to set some realistic expectations for your student. By maintaining an active dialogue with your student, you play an important role in providing support during a challenging time of transition.

What information is made public?

Public Information includes name, major field of study, enrollment status, attendance dates, degrees, sports, and athletic information. Student directory information available to the general public is: student name, and Title: Organization/College, and contact information if employed by the university. Additional student information available with a UNM login includes: name, email, college, academic program, year, campus location and Net ID. Students may request that even public information remain private in the online directory by filling out a form available in the Registrar's Office or at http://registrar.unm.edu/forms/Confidential_Request.pdf.

How will I know my student's grades?

The best way is to ask your student. Your student will begin to develop more independence, but it is important that they regularly communicate with you.

Remember that the University of New Mexico does not email grades. Your student may access their grades through LoboWeb, at my.unm.edu. You can ask them to print out their grades for you to review.

Will I know if my student has a judicial record?

If your student is under 21 and is found responsible for violating an alcohol or controlled substance policy, UNM may send a letter to the parents, depending upon the conditions.

Will I be notified if my student is hurt?

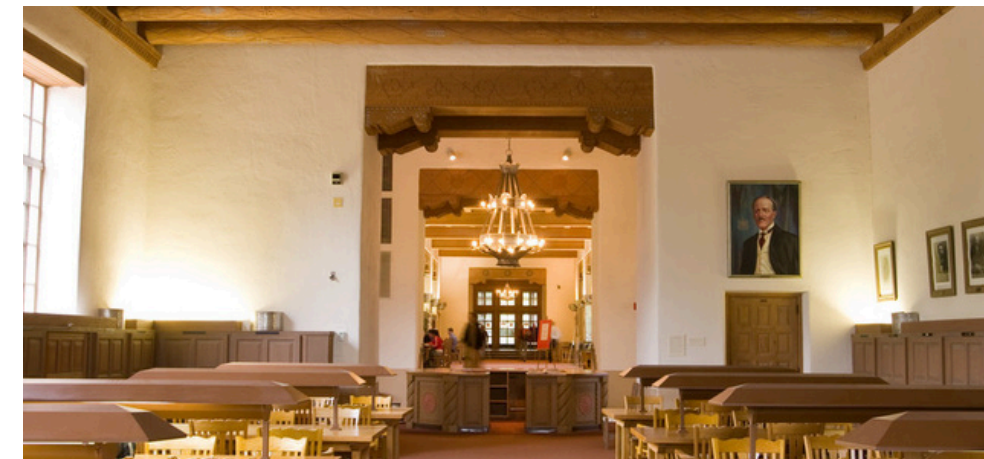
FERPA allows for releasing applicable records in a serious health or safety threat. If your student experiences any emergency situation, the University will attempt to contact the appropriate parties, such as parents, in order to inform them of the situation.

What if my student has a roommate conflict?

Student records stored by the Residence Life Office are also protected by FERPA and fall under the same protection as academic records. If your student has a conflict with their roommate, the best thing to do is make sure they have spoken with their Resident Advisor (RA). RAs are trained to help roommates communicate and work out problems. If a solution cannot be agreed upon, the student may request a room change. For more questions, you can contact Residence Life & Student Housing at (505) 277-2606; Lobo Village at (505) 925-5575; or Casas del Rio at (505) 277-1619.

Will I know if my student changes rooms?

Because of student record protections, the Residence Life Office is unable to notify parents in the event of a room change whether it is due to a roommate conflict or any other reason. If you are receiving the housing bill and see a sudden change in it, make sure to talk to your student as a room change may cause a change in housing rates.



Dean of Students Office

University Advisement & Enrichment Center, Room 281 | (505) 277-3361 | doso@unm.edu | dos.unm.edu

The Dean of Students Office is committed to creating opportunities for student success. To that end, we serve in the capacity of student advocates. We provide information on a variety of issues and student services. We are a central point of contact for students who need to resolve issues, need further explanation of the policies and procedures of UNM, or are trying to identify resources throughout the campus. We understand that all students have individual circumstances that contribute to their successes and their failures, and we strive to make problem-solving as seamless as possible for those students who are affected by extenuating situations during their college career. We encourage students to visit our office if they need help with issues or have questions about the services provided by our units:

Lobo Well-Being | lobowellbeing.unm.edu

The Lobo Well-Being team is here to support your student's well-being outside of the classroom through core services and resource navigation. Visit the website to access a directory of UNM well-being services and programs.

Core Services

Lobo Food Pantry: A free campus resource offering shelf-stable and fresh foods, personal hygiene products, and more.

Social Work Intern Program: The Social Work team can help your student navigate public benefits such as SNAP and Medicaid, offers conflict coaching, and more.

Lobo Oasis: As a multi-purpose space with yoga equipment, accessible stretching table, and comfortable chairs, the Lobo Oasis is the perfect spot to recharge in an atmosphere of calm. Reservable at the SUB Welcome Desk.

CARE: A resource for notifying the University of students of concern and/or opportunities for outreach during a student's time of need. CARE provides access to services and referrals designed to help students manage academic and life difficulties alike.

Short-Term Loans: Does your student need money fast? They can apply to borrow up to \$800 for emergencies like car repairs, rent, medical bills, and more with the short-term loan.

The Dean of Students Office also offers assistance with:

Problem-solving and resource navigation: We may not be the place that fixes every problem, but we have your student's back if they need help figuring out their next steps. Dean Torrez offers office hours during the week and the rest of our staff are on-hand, too.

Center for Financial Capability (CFC) | cfc.unm.edu

The Center for Financial Capability (CFC) is a financial outreach and educational program administered through the UNM Dean of Students Office. The program is powered by the University of New Mexico and Nusenda Credit Union as partners in education. The Center for Financial Capability is a resource devoted to assisting the UNM community on their journey toward becoming financially successful. Through workshops and one-on-one consultations, this Center encourages positive money management conversations.

- One-on-one financial consultations with a peer coach
- Workshops addressing a variety of financial literacy topics
- Opportunities to receive scholarships for participation in the program

Office of Student Rights & Responsibilities | rights.unm.edu

The place to go for answers to questions about student rights and responsibilities including academic integrity and other policies in the Pathfinder- UNM's Student Code of Conduct. In addition to explaining the Student Code of Conduct, they can help with:

Student Discipline Process: Sometimes it is necessary to resolve an incident through a student resolution process. UNM's Student Disciplinary Procedures explain how it works, and the SR&R team is here to ensure students are treated fairly and with respect throughout.

Knowledge in Action: The SR&R team offers training and presentations to help students and campus partners understand the conduct process and build skills that strengthen our community. From accountability to conflict resolution and leadership, sessions are interactive, practical, and tailored to your needs—all in support of a respectful and inclusive campus culture.

Rights Matter: SR&R's mission isn't just about accountability—it's also about helping protect a student's rights. When a student is exploring grievance procedures, they're available to help the student understand their options and get connected with the right resources.

Managing Conflict: The team understands that interpersonal relationships can be challenging. Through intake meetings, alternative resolution options, connection to a conflict coach, or No Contact Directives when there are safety risks – their goal is to make sure everyone's on the right path to success.

Safety on Campus

Student Activities Center

Student Union Building, Room 1018 | (505) 277-4706 | sac.unm.edu

Is my student safe on campus?

Yes. We are an urban campus and encourage students to always be mindful of their surroundings. Here are a few things that students and families should be aware of:

- There are Blue Light Emergency Phones located throughout campus which allow students to get into direct contact with UNM's Campus Police who are located in Hokona Hall.
- Download the Lobo Guardian App that increases user safety by creating a virtual network of friends and family. Please go to <http://loboguardian.unm.edu/> for more information.
- LoboAlerts: in case of an emergency, all registered students are automatically enrolled to receive a text message to their phone used to share safety and weather alerts, or notification of an event which may pose a threat to the University's ability to conduct regular activities. Non-students can also sign up to get LoboAlerts, for more information, see: <https://loboalerts.unm.edu/>
- Free Campus Escort Service: At night, students can call for a free escort to walk to their on-campus destination. The number is on the back of their Lobo ID Card, (505) 277-2241.
- Should your student bring a vehicle to campus, you should encourage them to use a theft deterrent device on their vehicle to protect both their vehicle and their property within the vehicle.
- Please visit these webpages for more information on campus safety at UNM:
 - UNM Campus Police: <https://police.unm.edu/>
 - UNM Campus Safety: <https://campussafety.unm.edu/>



College is more than just going to class... GET INVOLVED!

That's our motto at the Student Activities Center. We believe students learn as much by getting involved on campus as they do in the classroom. Keep reading if you are not convinced or want to learn more.

Why Get Involved?

There are lots of reasons to get involved on campus. Research on college students shows those who get involved get better grades, are more likely to graduate, and learn the valuable skills that today's employers are looking for.

Students who get involved:

- Know more about what's going on and how to be a part of it
- Get the information they need to succeed
- Find a place for themselves on this large commuter campus
- Have a voice on campus and an impact on campus life
- Have fun and make friends they otherwise might not have

Students who get involved learn communication, organizational, decision-making, and leadership skills. They know how to run meetings and an organization. These and many other skills are a benefit they can use throughout life.

Getting involved helps build essential skills that can be put on a resume. This experience also helps students choose their direction and test their interests. Future employers will want to know what students have put into practice, not just what they learned from books or the classroom.

What organizations are available on campus?

There are over 400 student organizations at UNM. The Guide to Chartered Student Organizations printed three times a year in the Daily Lobo lists the campus organizations. There is something for everyone. Categories include:

- | | |
|-----------------------------|---------------------------|
| • Academic and Departmental | • Sports and Recreation |
| • Ethnic and Cultural | • Service |
| • Graduate | • Honorary |
| • Political | • Fraternity and Sorority |
| • Religious | • And many more |

Student Activities Center

Student Union Building, Room 1018 | (505) 277-4706 | sac.unm.edu

Get Started

Students need to take initiative to contact organizations of interest. This can be intimidating for freshmen. In high school, they know who did what and where to get involved. In college, they are on their own, and UNM resources will be new and unfamiliar. It will be very important to make a connection on campus and they will have to take that first step. Parents can encourage them to make contact and reach out. It is just a matter of a phone call, email, or showing up at a meeting. Each student's future is worth the investment!

Fraternity and Sorority Life

Sororities and fraternities are organizations of college students sharing common goals and objectives. Although these objectives primarily involve University-related academic and social matters at first, they often carry over beyond graduation, developing into lifelong bonds of friendship which link students with their fellow sorority sister or fraternity brothers. Sororities and fraternities provide many advantages to members, including:

- Supporting and encouraging academic success
- Offering leadership and campus involvement opportunities
- Serving as a home for those who live in the chapter house
- Providing a campus home for members who commute
- Offering friendships and social activities, which can be just as important for students familiar with Albuquerque as for those living here for the first time
- Exploring cultural roots and philanthropic opportunities

There is a diverse array of fraternities and sororities represented at the University of New Mexico Campus, and each group has its own special ideals and traditions. Our Greek community has over 20 chapters waiting to show your student the benefits of membership.

Fraternity and sorority members are some of the most active and visible students on campus. You'll find Greeks all over campus in a variety of student organizations and you'll definitely see fraternity and sorority members at big campus events such as Homecoming, intramural sports, Spring Storm, and Fiestas. Being a part of a fraternity or sorority means that they'll have connections to a diverse array of clubs and organizations, and always have someone to go to campus events with.

One of the hallmarks of the UNM fraternity and sorority community is raising money and giving time to those in need. The Greek community gives time and resources to local and national agencies, benefitting a variety of philanthropic and service-oriented endeavors. Each fraternity and sorority has a community project that they focus on. However, each spring the entire Greek community comes together for one cause during Greek Week. Fraternity and sorority members help the Albuquerque community while uniting the Greek community at the same time.

The governing councils for these organizations are the Interfraternity Council (IFC), the Multicultural Greek Council (MGC), and the Panhellenic Council. For more information, contact 277-4706, greeks@unm.edu or online at greeks.unm.edu

Other Student Activities Center Services:

Emergency Message Service

Anyone who may need to reach a UNM student in an emergency should have this number: (505) 277-7872. Students should give the number to their family, friends, child care provider, employer, etc. The Emergency Message Service is available through the Student Activities Center, Monday through Friday from 8 a.m. to 5 p.m. If the situation is truly an emergency for the student, we take a message to the student when they are in class.

Off-Campus Housing (och.unm.edu)

Looking for an apartment, a room to rent, a roommate or a house? The Student Activities Center offers a rental listing service. The service will help you with a listing of rentals, roommates wanted, maps of the city, placing a listing and links to other services.



The Associated Students of the University of New Mexico (ASUNM)

The Associated Students of the University of New Mexico, also known as ASUNM, is the undergraduate student government for UNM. ASUNM is a great way for your student to make their college experience more valuable. There are a variety of ways for your student to get involved with ASUNM. Check out their website at asunm.unm.edu, contact asunm@unm.edu or (505) 277-5528, or just stop by their office in the SUB 1016 (plaza level).

ASUNM provides services and programs to the student body through its various agencies. These Student Service Agencies have both paid and volunteer positions. Those agencies, and the programs they provide, include:

ASUNM Community Experience (CE)

tce.unm.edu, (505) 277-5528, (505) 277-0106, tce@unm.edu

Sometimes called CE, this committee provides a variety of opportunities for students to participate in community service projects. This organization sponsors Spring Storm, Fall Frenzy, the Giving Tree, numerous blood drives and food drives.

ASUNM Craft Studio

craftstudio.unm.edu, (505) 277-6544, thinkart@unm.edu

Located on the plaza level of the SUB, the Craft Studio provides an outlet where your student can express their artistic talents by creating pottery or jewelry. Monthly workshops allow students to learn new skills in a variety of crafts. This agency also coordinates the Crafts Fair late in the fall semester.

ASUNM Election Commission

election.unm.edu, (505) 277-5528, election@unm.edu

Coordinating four elections each year is the primary function of this organization. For information on how to get involved, visit their website.

ASUNM Government Affairs

asunmga.unm.edu, (505) 277-5528, asunmga@unm.edu

Encouraging interest in issues impacting college students, the Lobby Committee Governmental Affairs committee works to provide a student voice at the State Legislature. The Lottery to Success Scholarship and tuition rates are only a few examples of commonly addressed issues.

ASUNM Emerging Lobo Leaders

ell.unm.edu, (505) 277-5528, ell@unm.edu

Freshman and transfer students are eligible to apply at the beginning of the semester for either the fall or spring class. ELL teaches leadership skills, covers all components of UNM's student government, and matches them with a student mentor already involved with ASUNM.

ASUNM Lobo Spirit Committee

lobospirit.unm.edu, (505) 277-0372, lobosprt@unm.edu

Increasing student spirit and involvement in campus traditions is the purpose of the Lobo Spirit Committee. Over the summer, and at the beginning of the fall semester, Lobo Spirit will be busy preparing for their largest events: Red Rally and Homecoming. They also coordinate the Lobo Day birthday celebration for UNM in February and a variety of other spirit activities throughout the year.

ASUNM Southwest Film Center

swfc.unm.edu, (505) 277-5608, swfc@unm.edu

Located on the plaza level in the SUB Theater, the Southwest Film Center is the home of UNM's alternative cinema. Film types include documentary, foreign, animation, and experimental. They also run an annual student film festival. Showings run Thursday through Sunday and complete the schedule of films can be found online.

ASUNM Student Special Events (SSE)

sse.unm.edu, (505) 277-5602, sse@unm.edu

Providing numerous entertainment events and activities for the campus makes SSE a well-known entity on campus. Students can catch a weekly noontime concern on campus of one of the many nationally-known speakers, bands, or comedians for a free or a discounted student price.

Senate & Committees

asunm.unm.edu, (505) 277-5528, asunm@unm.edu

Other opportunities for involvement with ASUNM are through the Senate. Ten senator positions become available each semester. The Senate makes laws, issues resolutions, and allocates funds to student organizations. Students can also become involved in ASUNM by serving on faculty/student joint advisory boards and committees.

WHERE LOBOS LIVE

RESIDENCE LIFE

- 8 Living Learning Communities
- Pet Friendly Living
- Student Employment Opportunities
- In-Hall and Large Scale Events and Activities

AMENITIES

- All-Inclusive Utilities including campus-wide Wi-Fi, Free laundry
- 24/7 Help Desk
- 24/7 Safety Staff
- Easy Semester Billing Through Your Bursar's Account
- Best Location Available

COMMUNITIES

Traditional

ALVARADO | CORONADO | HOKONA | SANTA CLARA

Suite

LAGUNA DEVARGAS

Apartment

REDONDO VILLAGE | STUDENT RESIDENCE CENTER

Off-Campus

LOBO RAINFOREST



You're going to love it here.®

You've never lived like this.

Featuring 1 and 2 bedroom suites and
4 bedroom apartments

Walk or bike to class at The University of New Mexico

Private bedrooms and bathrooms available

Academically oriented environments

24-hour, state-of-the-art fitness centers

Internet included in every apartment

Multimedia area with gaming systems

Individual liability leases

Self-service roommate matching with RoomSync

 **LOBOVILLAGE** **Casas del Rio**

CONTACT US

505.277.2606
housing.unm.edu



RESIDENCE LIFE &
STUDENT HOUSING

 AMERICAN CAMPUS COMMUNITIES

Where students love living.®

Amenities and utilities included are subject to change. See office for details.



UNM Food

food.unm.edu

UNM Food strives to create a unique and delicious dining experience to serve the UNM campus community. Our dining program delivers innovative products and services to meet the needs and preferences of our Lobos and deliver community building experiences that keep them fueled and engaged.

Freshmen Meal Plan Requirement

First-year, freshmen residing on main campus (Casas del Rio or UNM Housing) are required to select one of the Full Access, Unlimited or Weekly style of meal plan options.

If a freshmen resident does not select a meal plan, the default plan assigned is the Lobo 15 weekly plan. The plan will be applied to the student for usage and charged to the student's Bursar account on or before one week prior to the first day of school.

Residential Meal Plans

UNM Food offers a variety of Full Access meal plans that fulfill the freshmen meal plan requirement and provide a full-service dining program for residential students. There are two different styles of Full Access meal plans. Choose an option from the Unlimited or the Weekly style.

Our Unlimited Meal Plans offer maximum access, usability, and the best value. Unlimited Plan holders may visit La Posada Dining Hall, our all you care to eat facility, as many times as they wish each day. In addition, they will be issued 3 daily On-The-Go Swipes that may be used for a meal exchange at participating locations across campus.

Weekly Plans provide flexibility and value for students who may not need as many meals as our Unlimited Plans offer. These plans include a specific number of swipes (or meals) for usage each week. Unused swipes will be removed each Sunday at 2:30am and replaced with a new balance of swipes for the new week. The weekly swipes may be used at La Posada Dining Hall for dine-in or LaPo ToGo as well as locations that accept meal swipes across campus.

Select plans come with guest passes for use at La Posada Dining Hall. Explore meal plan options at food.unm.edu and contact us at melaplans@unm.edu with questions or to set up a meal plan consultation.

Community Meal Plans

Community plans are designed with flexibility in mind and are perfect for upper-classman and commuter students. Community Meal Plans include a specified number of swipes that can be used for an all-you-care-to-eat meal in La Posada or a meal at one of our participating swipe exchange locations across campus. The plans also include Dining Dollars that can be used at all dining locations on campus.

Dining Dollars

All of our meal plans come with Dining Dollars, a dollar-for-dollar tender that can be spent at any dining location. This provides flexibility to dine at retail locations with a simple swipe of your Lobo ID card. Those who are using Dining Dollars also receive the discounted door rate of \$9.50 + tax any time of day at La Posada!

Campus Favorites

The University of New Mexico offers a wide range of dining locations with great value, variety, and convenience, including local favorites, national brands, and unique concepts. UNM Food is proud to offer locations that Lobos love. From Starbucks and Chick-Fil-A to local flavors at Dion's and Blake's Lotaburger, we have something for everyone.



Bursar's Office

Perovich Business Center, Suite 1100 | (505) 277-5363 | bursar.unm.edu

Bursar's Office Responsibilities:

- Student accounting
- Sends monthly statement of account
- Responds to account inquiries
- Refunds financial aid (grants, loans, and scholarships)
- Processes payments on account (cash, check, credit card)

Enrollment Cancellation:

- The payment deadline (Enrollment Cancellation) is the second Friday of the semester. Payments must be received in the Cashier Department by 5 p.m.
- Only students who have a PRIOR SEMESTER BALANCE GREATER THAN \$200 will be canceled from their Fall 2024 courses. If they do not have a prior semester balance, or if it is \$200 or less, they will not be canceled; however, they will incur service charges and a Bursar Hold will be placed on their student account if billed balance is not paid by the bill due date or payment plan is not set up.
- Federal financial aid awarded in the Fall semester will pay Fall semester charges first. Excess federal aid can only pay \$200 or less of a prior semester balance (per federal guidelines).
- Students are responsible for making payment whether or not a Statement of Account is received. Students can check their Enrollment Cancellation Balance via LoboWeb in the Registration & Records menu or call the Bursar's Office at (505) 277-5363; students should also watch for emails during the first two weeks of the semester.
- If students are planning not to attend UNM in the Fall semester, they must drop their courses by the published refund deadlines or will be responsible for 100% of their tuition and fees charges.

Tuition and Fees: Undergraduate Students

For information on tuition and fees, please visit the Bursar's Office website at bursar.unm.edu.

Payment Plans:

- Payment plans are available in the Bursar Account Suite found over LoboWeb.
- Several different payment plans are available to meet the needs of students. All plans include a set-up fee of \$15 per payment and an electronically signed Agreement that explains the terms and conditions of the payment plan.
- The Agreement will allow the student to spread tuition payments over the course of the semester.
- The First Payment is due when the plan is set up.
- IMPORTANT: All subsequent payments will pull automatically on their due date from the account used when setting up the plan.

Financial Aid Disbursement:

- Financial Aid typically begins disbursement of aid shortly before each semester.
- The total balance due to UNM on the day of disbursement will automatically be deducted from available financial aid (grants, loans, and scholarships) before any refund is issued to the student.
- Students should set up direct deposit account in the Bursar Account Suite, found over in LoboWeb, for quickest access to refunds.
- Students should verify that all charges for tuition, fees, bookstore, etc. are deducted properly.

Refunds of Tuition and Fees:

- Refund/Credit of tuition and fees vary based on the course duration. Courses must be dropped by their appropriate date to receive 100% refund/credit.
- For current drop/add/change deadline dates, please see Semester Deadline Dates at registrar.unm.edu
- If dropping courses after the deadlines, there will be no refund/credit issued to the student's account.
- Complete drop procedure using LoboWeb (my.unm.edu)

Bursar's Office

Perovich Business Center, Suite 1100
(505) 277-5363 | bursar.unm.edu

Billing & Financial Holds

- Statements of Account are processed each month on the 10th of the month
- An email will be sent to the student's UNM email address when the statement is ready for viewing
- Students can grant access to parents (i.e. Authorized Users) to review and pay bills
- Payment of "Current Due" or "Minimum Payment" is due on the 10th of the month
- Financial Holds are placed on accounts whose "Current Due" is not paid by the due date. These holds restrict:
 1. Access to LoboWeb (adding/dropping courses or changing grading options)
 2. Access to future semester registration
 3. Access to Transcripts

Tax Form 1098-T

Every (late) January, 1098-Ts for the prior calendar year will be generated and mailed to a student's permanent address for tax filing purposes. It is important to note that the Bursar's Office employees are not professional tax advisors, therefore, cannot determine whether or not a student is eligible for educational credits or deductions. You can reference IRS Publication 970 or contact the IRS or your tax preparer with any questions regarding eligibility.



UNM Scholarships

Student Financial Aid Office, Division of Enrollment Management
(505) 277-8900 | scholarships.unm.edu

UNM offers a broad selection of scholarships to prospective, current, transfer, and international students. There are four major scholarship categories:

- Institutional Scholarships include, but are not limited to: Regents' Scholars, National Merit, Presidential, Woodward, UNM Scholars, UNM Achievers, and Bridge to Success, Transfer, and the General Scholarship programs. These programs are funded by several sources, including outside private donations.
- State Scholarships include, but are not limited to, Opportunity Scholarship, NM Legislative Lottery Scholarship, Amigo Scholarships, and NM Scholars. These programs are funded by the State of New Mexico.
- Departmental Scholarships are selected at the department levels, but the actual student awarding is handled within the Financial Aid Department.
- Private and Outside Scholarships include hundreds of programs which flow through our process. These programs are selected by outside organizations and agencies, but are ultimately administered by the Financial Aid Department.

Overall, the Student Financial Aid Office oversees the administration of over \$50 million in scholarship awards at the University of New Mexico each year. For more detailed information regarding UNM's scholarship programs, please visit our website at scholarships.unm.edu



Financial Aid

Student Financial Aid and Financial Tips | 1st floor of Mesa Vista Hall | (505) 277-8900 | finaid.unm.edu

The mission of the Student Financial Aid Department is to provide UNM students with the timely delivery of financial assistance while maintaining accountability and proper stewardship of the public, institutional, and private funds with which it is entrusted. We are committed to providing courteous service to support the academic mission and goals of the University and its students.

To assist us in this effort, we encourage you to submit the Free Application for Federal Student Aid (FAFSA) by January 5, and any requested Additional Documentation by February 1, to be considered for priority aid. To help clarify the Financial Aid process, go to fastinfo.unm.edu.

The UNM Financial Aid website (<https://finaid.unm.edu/>) can be a valuable tool. The site contains information regarding eligibility for federal and state financial aid, including student employment. You can also access the various forms used by our office.

Important links to know:

- <https://finaid.unm.edu/> (UNM Financial Aid Office)
- <https://studentaid.gov/h/apply-for-aid/fafsa> (Free Application for Federal Student Aid)
- <https://www.fastweb.com/> (information on local scholarships, national scholarships, and college-specific scholarships)
- <https://finaid.org/> (Finaid The Go-to Guide for College Financial aid)
- <https://studentaid.gov/fsa-id/sign-in/landing> (setting up FSA ID for access to federal information as well a link to your FAFSA application)
- <https://financialaid.unm.edu/about/resources/money-mgt.html> Money Management

Financial Tips

Written by Sharla Reinhart, New Mexico Educators Credit Union

- **Keep it a Secret:** Stress the importance of not sharing financial and personal information with anyone to avoid identity theft and personal financial loss. This includes everything from PINs and Account Numbers to Social Security Numbers.
- **Pay Yourself First:** Students should treat their savings account like a bill. They should decide on a reasonable amount they can afford to save and put in their savings account every month just like they were paying the rent or a utility bill. Emergency savings can help them avoid ruining their credit and accumulating debts.
- **Balance Your Checkbook Often:** Students should be encouraged to balance their checkbook each time they get paid. Most financial institutions have online banking access that allows account holders to check their account activity every day.

- **Check Your Credit:** Your student's future depends heavily on their Credit Report. Almost every major decision in their future will be based on their creditworthiness. It is not only being used by financial institutions for loan decisions, but also by landlords and prospective employers. Everyone can get a free credit report once a year from all three credit bureaus at www.annualcreditreport.com. If there are any inaccuracies on the reports you can file a dispute online.
- **Avoid Credit Cards:** Students are prime targets for credit card companies. They know that if they can get them in debt early they can get them in debt for life. Time and compound interest are also used by the credit card companies to make sure your student is a long-term source of income for them.
- **Read the Fine Print:** Before your student enters into any financial agreement, have them read the terms and conditions. Make sure they are aware of what will happen if they are late with a payment, what their interest rate it and how it is calculated, and if there is an annual fee. Remember, if it sounds too good to be true, it probably is.
- **Set Up a Budget:** and stick to it. Sit down with your student and set up a monthly budget. The more realistic it is, the easier it will be to stick with it. Have your student keep a spending journal for the first month where they write down every penny they spend. Then you can sit down and adjust the budget to something that will be comfortable for both of you.
- **Set Up Adequate Insurance:** Make sure your student has auto, health, and if they are living outside of the home, renter's insurance. Most insurance companies offer renter's insurance at a very reasonable rate.
- **Never Open a Joint Account:** Student sometimes think it is cool to open an account with a significant other or roommate, but in fact, they can lose their money or their bank and/or creditworthiness quickly when the relationship goes sour. As a parent, you may want to remove yourself as a joint owner on their account once they become 18 years old. Their financial practices can affect your financial reputation, not just theirs.
- **Never Stop Learning:** Encourage your students to keep learning about personal finance. The more they know the better they will be able to manage their money, which means they won't be asking you for an allowance until they are 30.

Academic Life/Advisement

University Advisement & Enrichment Center , Room 170 | (505) 277-7000

Academic Advisement

All new undergraduate students are admitted to the college of their major and work with a college advisor from their first semester until graduation. Academic advisement is required for all freshman and new undergraduate and transfer students prior to registration, and advisors can be a great resource during students' transition to the University.

Academic Standing

Grades earned in courses taken at other institutions are not included in the calculation of the UNM grade point average (GPA). Only courses taken at UNM are factored into a student's GPA. However, some colleges and professional schools within UNM may use transfer grades in determining admission to their programs.

- **Good Standing:** Pre-major students are in good standing with a minimum 2.0 cumulative GPA. Upperclassman in their degree programs might have higher standards based on their college.
- **Dean's List:** Students who demonstrate academic excellence are recognized by their college Dean in form of a "Dean's List." Academic standing is reviewed at the end of each semester. Pre-major students who achieve a minimum semester GPA of 3.5 with a minimum of 15 credit hours completed in graded courses (not CR/NC or I). Under University policy, Dean's List honors are recorded on the student's individual academic transcript.
- **Academic Probation:** Students are placed on academic probation when their cumulative GPA falls below the minimum required for "good standing" (see above). Advisors will work with the students on probation to ensure that they come in for advising and use the various resources available on campus to assist them academically.
- **Academic Suspension:** A student will be academically suspended if they do not raise their GPA the semester following their academic probation semester. Thus, it is important that students work closely with their advisor on creating a plan during their probation semester, so that they may avoid being suspended.

UNM Grading Scale

Grade Points: per credit hour

A+	4.33	C	2.00
A	4.00	C-	1.67
A-	3.67	D+	1.33
B+	3.33	D	1.00
B	3.00	D-	0.67
B-	2.67	F	0.00
C+	2.33	W	0.00

W, CR, NC, or I are excluded in the GPA Calculation

Office of Advising Strategies (OAS)

(505) 277-7000 | advisement.unm.edu

OAS serves the UNM advisement community and sets best practices and policies for advising. It provides training and professional development for advisors, and oversee online advising tools such as LoboAchieve (the app for scheduling appointments with advisors), and advising for Dual Credit students. All advisors new to UNM complete approximately 90 hours of university-wide training provided by OAS, plus training in their individual areas; additionally, participate in various professional activities each academic year. Thus, advisors are highly trained staff and are equipped to help students remain on track toward graduation. Parents and students can contact OAS if they need help identifying their advisor or in understanding how advising works. We also welcome feedback on our advising process, and can help students navigate our advising system.

Academic Life

University College | University Advisement & Enrichment Center, Suite 180

Academic Communities

firstyear@unm.edu

UNM offers several opportunities for students to engage in their education. Academic Communities are classes dedicated to helping students develop:

- Academic and social community
- A sense of engagement in their education
- The skills necessary for academic success
- An understanding of the culture of higher education
- Connections to UNM resources and support systems
- Close relationships with University faculty and staff

There are no special requirements for freshmen to participate in Academic Communities courses. First-year students elect to participate by registering for the courses on a space-available basis at their Orientation. There are no additional costs to participate.

First-Year Learning Communities (FLC)

FLCs offer an intellectually stimulating introduction to university life. Twenty-five first-year students take two freshman-level courses together that are linked by a common theme. They are taught by UNM's most experienced faculty, together as an integrated whole. Each FLC has a different theme centered on specific majors, areas of interest and exploration, or creative means to completing UNM core requirements. FLCs are offered during fall semesters only for first-year students. Both courses in the FLC count for full credit (3 credit hours each) and count towards graduation.

Transition Communities

A Transition Community is a one or three-credit first-year seminar that helps students excel in their first year at UNM by learning college success skills and building community. Twenty-five students enroll in a community-oriented seminar where they will learn how to better navigate the University and have an overall, smoother transition to university life. A primary goal of the seminar is to excel in the other core or academic courses while learning about majors, careers, and college success skills. There are several Transition Communities created for the general student population as well as courses designed for unique cohorts at UNM by major, affiliations, or interest areas.

Big Questions

Big Question courses offer first-year students and upperclassmen an opportunity to explore the breadth and depth of unique topic areas through a project-based curriculum. They are taught by three to five UNM faculty who specialize in cutting-edge subject matter and give first-year students an opportunity to engage in inquiry and analysis of the world's biggest questions.

Deep Dive

Deep Dive courses are a unique space for students to be introduced to the concept of undergraduate research at an R1 institution. In Deep Dive courses, a limited number of students participating in UNM introductory courses elect to enroll in an additional credit hour each week to engage in research dialogue with a UNM faculty member. Students will have the chance to learn about their faculty member's research and other research emerging in the field of study.

Academic Foundations

Academic Foundations courses prepare students for college-level work by offering introductory-level courses in math and reading. Students taking these courses will be better prepared for success in UNM core curriculum courses and their rigorous academic majors. The courses count toward graduation but do not fulfill core curriculum requirements.

The Center for Academic Excellence & Leadership Development

[UNM Honors College](#) | (505) 277-4211 | caeld.unm.edu

CAELD provides services and opportunities to enhance the academic, personal, and professional development of high-achieving students at UNM. CAELD's primary mission is to prepare student for their next steps after graduation through strengthening their potential to become competitive candidates for graduate schools and professional opportunities. The National and International Scholarships and Fellows (NISF) program under CAELD coordinates the prestigious scholarships for UNM students (e.g. Rhodes, Marshall, Fulbright, Truman, Goldwater, Udall, etc.) These scholarships are highly competitive and the applicants are required to have an institutional endorsement. Common criteria for these scholarships include academic excellence, leadership skills, research experience, community service, and a commitment to one's academic and career aspirations. For more information, visit CAELD.unm.edu.

Ethnic Centers

African American Student Services

Mesa Vista Hall, Room 1130 | (505) 277-5645, afro@unm.edu | afro.unm.edu

The vision of African American Student Services "Afro" is to inspire excellence in culture, research, and innovation for Black student scholars at the University of New Mexico. We offer academic advisement, tutoring, help with financial aid, scholarships, employment opportunities, workshops, events, and a place for students to interact with one another. There are five black student organizations and eight black fraternities and sororities that students can get involved in. We have two mentoring programs, ZEAL (Zest for Excellence in Athletics and Learning), a program for African American student-athletes, and BOSS (Black Overt Student Success), a program for African American/Black first-year and transfer students. AASS also collaborates with other UNM departments and the African American community on various projects to make sure our students are successful. All students, regardless of ethnicity, are encouraged to participate in our cultural and academic programming. Come check us out on our website at afro.unm.edu and follow us @unmafro!

American Indian Student Services (AISS)

Mesa Vista Hall Room 1119 | (505) 277-6343, aiss@unm.edu | aiss.unm.edu

The core focus of American Indian Student Services (AISS) is academic support services, social & cultural engagement, and student advocacy. AISS provides opportunities that enhance the ability of American Indian students to be successful through comprehensive outreach & recruitment initiatives; student leadership development; programming designed to positively influence student persistence and graduation; and strong tribal community partnerships. Financial aid guidance & scholarship planning is available year-round and students utilizing AISS programs are exposed to a wide range of campus life, peer engagement, community building, networking & volunteer options. The AISS website is a great source of information – submit a Connect With Us! Form to receive weekly updates.

El Centro de la Raza

Mesa Vista Hall, Room 1148 | (505) 277-5020 | elcentro.unm.edu

El Centro de la Raza provides academic, cultural, and educational support to Latina/o/x and all UNM students. Students are served through numerous programs and services prior to attending UNM, throughout their college career and beyond. El Centro also provides academic guidance and advocacy, financial aid guidance, and cultural support as well as a “home away from home” for students. Join us to learn, debate, and meet other students from around the world. Come visit us any time or check us out on our website! También hablamos español!

Asian American Pacific Islander Resource Center

Education Classroom 212 | (505) 277-5321 | aapirc.unm.edu

Asian American Pacific islander Resource Center (AAPIRC) provides a physical space where students are able to enrich college social experiences and access state of the art student services, programs, research and educational opportunities. The AAPIRC was established during the 2021-2022 academic year as a result of a studentOled initiative to create a center that supports AAPI student at UNM. The mission of AAPIRC is to build a sense of belonging for students of AAPI Heritage during their studies at the University of New Mexico. AAPIRC also seeks to provide culturally relevant programs that cultivate Asian/Pacific Islander leaders within communities.

Additional Resources

Accessibility Resource Center (ARC)

Mesa Vista Hall, room 2021 | (505) 277-3506 | arc.unm.edu

Accessibility Resource Center (ARC) offers services to the University of New Mexico's self-identified students with disabilities. Students with documented conditions that affect a major life activity are eligible for these services. This includes, but is not limited to, students with visual, hearing, learning, and mobility disabilities and assist them in gaining equal access throughout the campus community. Details on University procedures for requesting academic adjustments may be found in Policy 2310, Academic Adjustments for Student with Disabilities. Go to <https://policy.unm.edu/university-policies/2000/2310.html> to view the policy.

Campus Office of Substance Abuse Prevention (COSAP)

Mesa Vista Hall, room 3059 | (505) 277-2795 | cosap.unm.edu

There is probably nothing that presents a greater risk to the safe and successful completion of a college career than the high-risk use of alcohols and/or other drugs. Excessive use is closely associated with lower academic performance and even an occasional or single episode of heavy drinking can lead to vandalism and high-risk sexual activity. Research estimates that about 25% of college students (ages 18-24) report academic consequences from drinking, including missing class, falling behind in class, doing poorly on exams or papers, and receiving lower grades overall. Annually, more than 1,500 college students die from alcohol-related injuries, including car crashes, about 22,000 are hospitalized for an alcohol overdose, and almost 700,000 students are assaulted by another student that has been drinking. As a parent, here's what you can do to reduce the chance that your student will be negatively affected by alcohol abuse at college.

- Before your student heads off to school, clearly communicate your expectations regarding behaviors such as:
 - Class attendance and academic performance
 - Alcohol and other drug use
 - Financial responsibility
 - Study time vs. social activities
 - Staying in touch

Although there is a tap room on campus that serves alcohol to those at least 21 years of age remind your student that, regardless of age, UNM prohibits the unlawful manufacture, distribution, dispensing, possession, or use of controlled substances (including marijuana), or alcohol, on University property.

- Stress that alcohol is toxic and that excessive consumption can be fatal. Discourage participation in drinking games, hazing, and similar activities that promote dangerous drinking.
- Encourage your student to engage in volunteerism or to join in one of the hundreds of student organizations at UNM. Structuring time this way leads to personal maturity and development rather than "nothing else to do" drinking.
- Make it clear that underage consumption of alcohol as well as drinking and driving are against the law, and that purchasing for or providing alcohol to a minor, can jeopardize your student's ability to pursue their chosen career after graduation.

Despite all the negatives, there IS good news: the majority of UNM students are making wise choices where alcohol is concerned. Your student doesn't need to drink like the minority of risky drinkers to fit in. Encourage your student to join the students who are having fun and becoming the leaders of tomorrow! If you or your student have any questions or concerns regarding alcohol or other drugs, please feel free to contact UNM COSAP at 505-277-2795.

Career Services

University Advisement and Enrichment Center, Room 220 | (505) 277-2531 | career.unm.edu
onlinecareerservices@unm.edu

TRUE or FALSE?

Career Services provides career support, so I should only go see them right before graduation.

Answer: FALSE. You may use our services from the day you start at UNM and even after you graduate. You can meet with a career development facilitator immediately. Now is not only when college starts but also when your career starts! While you are in school, your job is to gather as much information as you can about your future career. Talk to professionals in your field of interest, job shadow, get exposure and experience. Apply to internships! It's up to you to take full advantage of the many opportunities that being at UNM offers. You can build skills, gain important experience, and develop professional relationships throughout your years in school. From your first semester through your final year, you can complete these key steps to lay the foundations of a great career. Contact UNM Career Services to get started right away!

Additional Resources

Freshman Year

- Explore majors and minors, career paths and internships. What can you do with your major? (<https://career.unm.edu/students--alumni/majors--careers.html>)
- Activate your Handshake account (<https://unm.joinhandshake.com/login>), UNM's platform for jobs and internships for UNM students and alumni.
- Gain experience through classes, join a student organization (<https://sac.unm.edu/>), land a student job on campus (<https://stuemp.unm.edu/>), and check out ways to volunteer in Albuquerque.
- Schedule an appointment with UNM Career Services to write your first college resume (<https://career.unm.edu/career-tools/resume-guide-2020-final.pdf>).
- Conduct an informational interview with a professional in your field of interest (<https://career.unm.edu/assets/pdfs/informational-interviewing.pdf>).

Sophomore Year

- Research career paths (<https://www.bls.gov/ooh/>) and explore career options related to your interests.
- Attend your first career fair or information session (<https://career.unm.edu/events--workshops/information-sessions.html>) to learn about current opportunities and practice professionalism.
- Stuck on what to major in? Visit Career Services to take a career assessment to learn more about yourself and what careers might be a good fit for you (<https://career.unm.edu/students--alumni/career-assessments.html>).

Junior Year

- Consider taking on a leadership role in a student organization (<https://sac.unm.edu/>).
- Update your resume with your new skills by using ONET (<https://www.onetonline.org/>).
- Practice interview skills by doing a mock interview with a career development facilitator (<https://career.unm.edu/career-tools/interviewing.html>).
- Locate and land an internship or job through Handshake and continue to assess your career/fit.

Senior Year

- Attend career fairs, info sessions and workshops to find opportunities and grow your network.
- Visit Career Services to create a job search or graduate school strategy (<https://career.unm.edu/students--alumni/graduate-school.html>).
- Actively engage with your network as well as with job postings and events on Handshake.
- Celebrate your graduation and continue to utilize our services in your post-college career!

Student Learning Assistance at the Center for Teaching & Learning

Zimmerman Library, Third Floor | (505) 277-7205 | ctl.unm.edu

If there is one success strategy your student should know upon entering UNM, it is this: using CTL Student Learning Assistance services helps students pass their classes and graduate with a higher GPA. CTL Student Learning Assistance is UNM's accredited, award-winning learning center. We offer free tutoring and learning assistance across a variety of disciplines—math, science, languages, and more. Our writing tutors assist with any kind of writing encountered in undergraduate courses at UNM. CTL Learning Strategists help students maximize their learning and improve their transferrable skills needed throughout the college experience such as note taking, test taking, critical reading, active learning, and how to be a successful online student. Many traditionally difficult courses are supported through embedded tutors in our Supplemental Instruction (SI) Program. We offer in-person tutoring as well as online tutoring via the Online Learning Center. CTL Student Learning Assistance is a comfortable, peer tutoring environment available to students taking any undergraduate courses. There's something for your student here, whether it be working with a tutor individually on a math problem, speaking Japanese in a language conversation group, or writing a sociology paper with their friends in the writing drop-in lab. Your student will learn a lot at CTL, including how they learn best. CTL Student Learning Assistance users improve their GPAs and are more likely to graduate than non-users. Encourage your student to take advantage of this free resource.



Additional Resources

College Enrichment Program (CEP)

Mesa Vista Hall, Room 3011 | (505) 277-5321, cep@unm.edu | cep.unm.edu

The College Enrichment Program (CEP) provides guidance and counseling support to students in all areas relevant to their persistence and eventual success on campus. This guidance includes overall adjustment to college, the transition to UNM, academic support, career selection, and financial aid advisement.

Students Page | students.unm.edu

The students.unm.edu page is a one-stop of information regarding resources and services to help our students succeed in and outside of the classroom here at the University of New Mexico. The page is an easy-to-navigate website that provides tips and links to key services including information on majors, clubs and organizations, strategies to enhance academic success, and career services, just to name a few. Visit students.unm.edu throughout your student's academic journey to stay on track towards graduation.

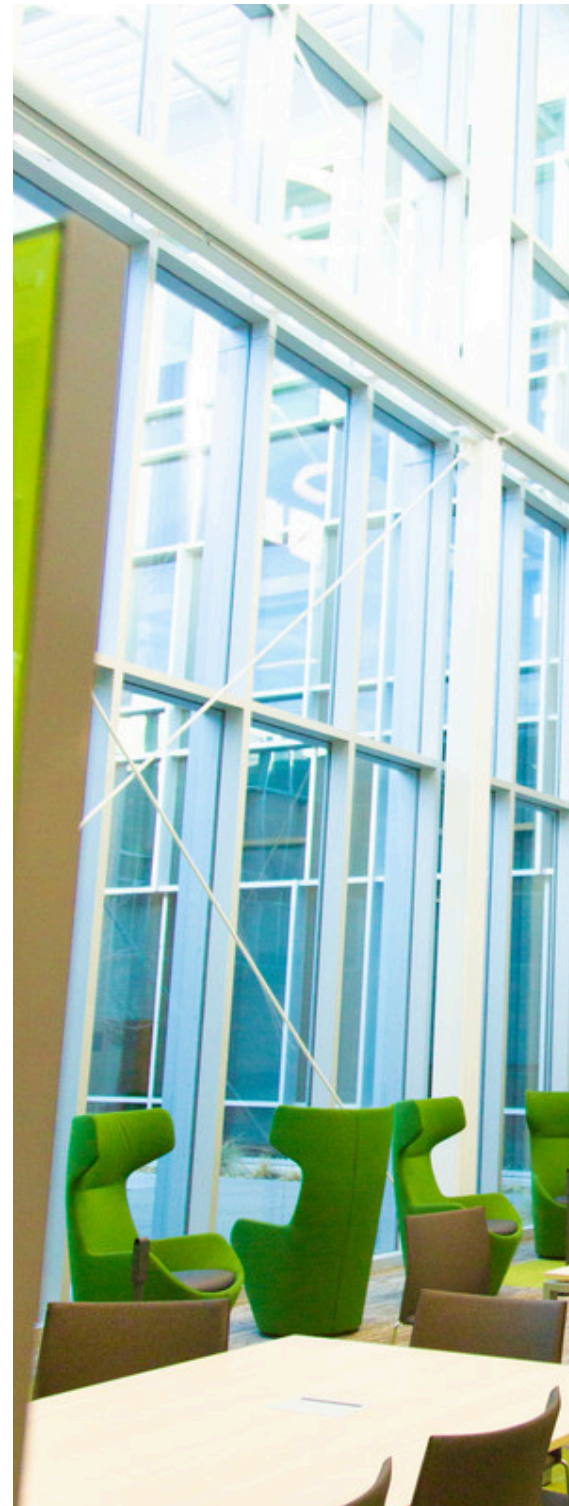
Student Health and Counseling (SHAC)

(505) 277-3136 | shac.unm.edu

Student Health & Counseling (SHAC) provides affordable, accessible, and comprehensive medical and mental health services to all currently enrolled students. Although it is recommended, insurance is not required to visit SHAC. Parents are encouraged to check our website for information regarding services provided, hours of operation (including after-hours options for care), closures (UNM holidays and cancellations), and a list of currently contracted insurance plans as this information can change. Please note that SHAC is not a provider of emergency care; however, an after-hours answering service for both medical and mental health urgencies is provided.

Recommendations from SHAC

- Vaccinate your student, recommended vaccination can be found on our website.



- Ensure that your student's "in case of emergency" information is up to date and accurate.
- Students with serious or chronic conditions are encouraged to see a SHAC medical or mental health professional soon after enrolling to ensure continued and appropriate local care while at UNM. In such situations, parents are encouraged to facilitate a transfer of relevant health records into their student's UNM medical record. Release of Information forms are on the website and can be obtained from SHAC Reception in person.
- Forms! If your student is 17 or younger, a release of care will need to be signed for your student to be seen. If your student is 18 or older and you want to have access to their health care, your student will need to give you permission and complete a release of information (only valid for a period of six months).

Education Abroad, Global Education Office

Mesa Vista Hall, room 2120 | (505) 277-4032 | Fax: (505) 277-1867
studyabd@unm.edu | studyabroad.unm.edu

Overseas study programs and activities are a vital part of the UNM academic experience. By coordinating, promoting, and expanding study abroad programs, the Global Education Office (GEO) offers UNM students opportunities to study in a wide range of academic and cultural settings. Each year, approximately 600 undergraduate and graduate students participate in summer, semester, and year abroad programs in over 50 different countries. International Exchange programs allow students to enroll for a semester or academic year in a foreign university. Short-term study abroad programs from 2 to 6 weeks also take place during the summer and university breaks, led by UNM professors and offering credit courses. Intensive language courses are also available in several countries and allow students to focus on learning a new language in an immersion program of several weeks. There are also opportunities to arrange for internships, volunteer work, or experiential learning programs in many countries. News and updates regarding study, volunteer work, internships and scholarship information for study abroad are available on our website.

Additional Resources

Eligibility

UNM undergraduate or graduate students who have completed one semester at UNM are eligible to apply to study abroad. In some countries or universities, you may be required to fulfill a language requirement set by the host university in order to apply. However, classes in many other countries including Sweden, Italy, France, Germany, Austria, Hong Kong, Denmark, Spain, Ecuador, Japan, China, Korea, and Taiwan are offered in English and therefore have no language requirement. For short-term programs, eligibility requirements can be found on our website. Our study abroad advisors can help you identify the best country and program to meet your academic and personal goals.

Study Abroad Costs & Financial Aid

For many study abroad programs, students pay regular UNM tuition just as if they were studying in New Mexico. If you qualify for financial aid, you will continue to receive the same benefits during the time you are participating in a study abroad program. In certain cases, you may be eligible for additional aid based on the increased cost of the program. In addition to tuition, students are responsible for paying housing, food, transportation, and general costs of living in the host country. Study abroad scholarships are available through UNM as well as outside organizations. Our study abroad advisors can often help you find and apply for scholarships to help pay the costs of your international program.

National Student Exchange (NSE)

nse.unm.edu | Mesa Vista Hall, room 2120 | (505) 277-4032 | Fax: (505) 277-1867
studyabd@unm.edu

The National Student Exchange (NSE) is a program for undergraduate exchange within the United States or the U.S. Territories. Instead of crossing oceans, NSE students cross state, regional, provincial, and cultural borders with the opportunity to study at one of 170 colleges around the United States.

At the University of New Mexico, students can participate in the National Student Exchange while using their Lottery Scholarship or any of their other UNM Scholarships. This gives those students the opportunity to study at another university in the United States while paying UNM tuition.

Why National Student Exchange?

- Experience personal growth
- Live in a different geographical area
- Broaden personal and educational perspectives
- Explore and appreciate new cultures
- Take courses not offered on their home campus
- Learn from different professors
- Explore new areas of study
- Investigate graduate or professional schools
- Look for future employment opportunities
- Break out of their comfort zones

Participating in NSE can be exhilarating, culturally enriching, and one of the most significant experiences of your student's undergraduate education. The changes seen in student attitudes, understanding of other people in other settings, maturity, self-confidence, and decision-making are similar to the experiences of students who study internationally.

LGBTQ Resource Center

1919 Lomas NE | (505) 277-LBGT (5428) | lgbtqrc.unm.edu

Created through a student initiative in 2010, The LGBTQ Resource Center Provides service to UNM students, faculty, and staff of all gender identities and sexual orientations through support, advocacy, education, and safety. Visit the website, follow us on social media, or see us in person to learn more about our services, including:

- Awareness & Social Events
- Café Q* Lecture Series
- Computer Pod and Lounge
- Confidential reporting site
- Educational Resources
- LGBTQ Library
- Universal restrooms
- Rapid HIV Testing
- Safe Sex Resources
- Safe Zone Training



Additional Resources

Recreational Services

Johnson Center, room 1102 | (505) 277-0178 | recsvcs.unm.edu

The mission of the Recreational Services Department of the University Of New Mexico is to provide a wide variety of opportunities to enhance the recreational and cultural experiences for a diverse university community. The department is committed to excellence by offering services which stimulate a social, ethical, healthy, and safe environment.

Open Recreation and Facility

Facilities managed by Recreational Services during open recreation hours include three large gymnasiums, two weight rooms, handball, racquetball, and squash courts, swimming pools, wrestling, and dance rooms, tennis courts and playing fields.

Getaway Adventures

The Getaway Program offers instructional, educational, and recreational excursions and clinics such as cross country skiing, hiking, rock climbing, camping, and whitewater rafting. Other trips include ancient cliff dwelling exploration, art gallery tours, and the International Balloon Fiesta.

Fitness Program

The fitness program offers two exciting work-out opportunities called “Next Level Group Fitness” and “The Works.” The “Next Level Group Fitness” program is designed to create unique physical fitness alternatives, such as beginning self-defense and “The Works” program includes about 40 hours of a variety of classes each week. These offerings include salsa and yoga, boxing, Pilates and Lobo cycling.

Outdoor and Bicycle Shop

The Outdoor Shop rents camping and recreational equipment to students, faculty, and staff for a nominal fee. Athletic accessories such as tennis balls, racquetballs, and swim goggles may be purchased at the Outdoor Shop. The Bicycle Shop is a complete bicycle repair facility, servicing all makes of bicycles and non-motorized wheelchairs. Call (505) 277-8182 for rental reservations between the hours of 9 a.m.-8 p.m., Monday through Friday.

Next Level Programs

Mixed Martial Arts and Ju-Jit-Su

Recreational Services Challenge and Ropes Course

The Challenge Course Program offers unique challenges through the use of the low ropes course, climbing wall, cooperative games, and our-door experiences. The focus for the program is to provide unique team building experiences for UNM student groups and UNM departments. The

Excel: Adaptive Fitness Program

The Recreational Services Excel Program provides recreational opportunities to individuals with disabilities such as those who are post-rehabilitation clients or those who suffer from joint afflictions, arthritis, cerebral palsy, MD, MS, etc. This program includes classes in adaptive strength training and low impact yoga.

Sport Clubs

If you are interested in becoming a member of a sports club or starting your own club, we will point you in the right direction. Just a few of the clubs that are currently offered include: karate, ultimate Frisbee, and rugby.

Employment

We employ more than 150 students in the Recreational Program. If you are interested in any of our programs, please apply online with UNM Jobs. Both work-study and non-work-study students are encouraged to apply. The current schedules are available in Johnson Center, Room 1102, or contact us at (505) 277-4347 or recsvcs.unm.edu



Additional Resources

Women's Resource Center

Mesa Vista Hall 1160 | (505) 277-3716 | women.unm.edu

The Women's Resource Center (WRC) has been a place of advocacy, support, and safety for all members of the UNM and greater community since 1972. We value our diverse student population and support our students by providing a variety of services, programs, resources, and opportunities. The majority of WRC's programming is created by our student staff and is tailored to student and community needs. In Fall 2019, WRC began offering confidential advocacy and free counseling to students via Health Science Center's Vassar Advocacy House.

- Confidential Advocacy/Crisis Intervention
- Women in STEM & Health Programs
- Free Trauma-Informed Counseling
- Resource Navigation
- Educational Guest Speaker Series
- Lactation Support (26 Stations)
- Self Care Workshops
- Healthy Relationship Resources
- Multimedia Library
- Study Lounge, Kitchen, Lockers
- Mentorship/Professional Development
- Safe Sex Information & Condoms
- Single Mothers Scholarship Fund
- Weekly Disordered Eating Support Groups
- Student Parent Programming
- Live Online Chatrooms
- Free Menstrual Products
- Universally Accessible Restroom
- OVW Campus Grant Collaborations

LoboRESPECT Advocacy Center

University Advisement & Enrichment Center, room 262 | (505) 277-2911 | loborespect@unm.edu
loborespect.unm.edu

The LoboRESPECT Advocacy Center provides a safe and welcoming environment and serves as a confidential/anonymous reporting location for Title IX (sexual misconduct) concerns. We are also a site for students to receive support and advocacy services. The LoboRESPECT Advocacy Center is committed to helping students understand and navigate UNM's structure and assist in resolving issues they may encounter at the university. We provide personal advocacy from start to finish with a single point of entry for students to come for information, assistance, and support. We serve the UNM community by providing resources and education in an effort to promote student success. Our services include:

- Confidential Advocacy
- Crisis Intervention
- Absence Notifications
- Student Death Notifications
- Lobo Food Pantry
- Academic Navigation
- Military withdrawals
- Communication with Faculty
- Tuition Appeals

UNM Parent and Family Resources

Office of Parents & Families

University Advisement & Enrichment Center, Room 281 | (505) 277-0790 | parent.unm.edu

Embracing parental and family involvement is a UNM value and staying connected and informed is the best way you can help your student succeed. We offer several ways for parents and families to stay involved.

Our parent website provides the latest information on resources for you and your student to be successful and a link to events on campus specifically for families, and information on programs offered throughout the year.

The Office of Parent & Family Programs is housed in the Dean of Students Office and works to keep you informed and connected throughout your students' college experience. We work with staff and departments across campus to deliver useful information and to mitigate parent concerns. Learning about University resources and connecting with others on campus helps families be proactive and prepared. Our office's main goal is to help you help your student be successful.

Attending campus events is a great way to connect to UNM and network with other parents. Throughout the year, UNM has several events for parents. We'll kick off the year with Freshman Family Day at the start of the Fall semester. Check out ffd.unm.edu for more information.

You can also subscribe to a listserv exclusively for parents and families to receive our monthly electronic newsletter. The newsletter provides information about issues and topics that may have an impact on your student's experience. Through the listserv, you will also receive updates on issues relevant to parents and families. Be sure to visit the parent site regularly for online workshops, updates, deadlines, and more.

The Office of Parents & Families works closely with The University of New Mexico Parent & Family Association (UNMPFA) to further connect parents and families to the institution. Parents and families have a voice at UNM through the UNM Parent Association or by contacting the Office of Parents & Families.

The University of New Mexico Parent & Family Association

University Advisement & Enrichment Center, Room 281 | (505) 277-0790 | parenta@unm.edu |

Instagram: [@unmpfa](https://www.instagram.com/unmpfa) | Facebook: [@UNMParentAssociation](https://www.facebook.com/UNMParentAssociation)

All parents and guardians of enrolled students are members of the UNM Parent & Family Association, a non-profit organization designed to advance student success. Members provide input on University services, host events, raise funds for scholarships, and volunteer at events on and off-campus. You may send an email to parenta@unm.edu for more information on how you can get involved. You also stay in the loop by following the UNM Parent & Family Association on Instagram ([@unmpfa](https://www.instagram.com/unmpfa)) or Facebook ([@UNMParentAssociation](https://www.facebook.com/UNMParentAssociation)).

The UNMPFA strives to create a strong parental network, connecting our university to our current and incoming Lobo families.

Programs & Services:

- Fall Family Tailgate
- New Student Orientation Parent Social
- Scholarship Program
- Monthly electronic newsletter

Collectible Limited Edition Keepsake Ornament

Commemorate your student's time at UNM with our keepsake ornament available at the UNM Bookstore. Proceeds benefit the scholarship program.



Lobo Lingo

Daily Lobo: The Daily Lobo or The Lobo, as some students call it, is the student-run newspaper for the University of New Mexico.

Duck Pond: The Dunk Pond is an area that includes a large area of green space and a pond, which is just west of Zimmerman Library. This area is a popular place for students to kick back and relax during the spring and early fall.

StudentInfo: StudentInfo is a knowledge database that allows you to access information on a variety of subjects from finances to academic advisement. Go to studentinfo.unm.edu to access a list of frequently asked questions, chat with an on-line expert, or type in your own question.

IT: Information Technologies provides computing and data communication services on the UNM campus. It also refers to the main computer lab located just north of the Residence Halls.

Johnson Center: This is the area where vast numbers of students go to work out in the state-of-the-art weight room, pool, or one of the many basketball, volleyball, and racquetball courts.

LaPo: Our affectionate term for La Posada Dining Hall, located near the Residence Halls. More than just a cafeteria, La Posada offers a wide variety of food selections, wireless internet, and a great place to meet up with friends.

LoboCard: Is the student picture ID that your student will get during their orientation. This allows them to conduct business with the campus.

LOBOCASH: Is what we call money that can be placed on a student's LoboCard. Students can use this cash at almost any area on the UNM Campus.

LoboMail: The portal email is likely to be the preferred email application for students, and the email account on which they will receive all university communications.

Lobo Rainforest: UNM Residence Life & Student Housing's newest college housing option with two-bedroom apartments, located in the Innovation District in Downtown ABQ. Live in the heart of Albuquerque with all the modern amenities included, as well as UNM Residence Life staff. Experience a diverse and dynamic neighborhood with food, entertainment and transportation all within walking distance.

LoboWeb: The website students use to conduct business with the University, including paying their Bursar's account balance and registering for courses. Students will be assigned a Net ID which will allow them to gain access to LoboWeb through my.unm.edu.

myUNM: A student's personal virtual gateway to UNM. The myUNM portal provides the entire campus community centralized access to University resources and the ability to customize the portal to suit their individual needs by selecting which resources are available.

One-Stop: The Admissions, Financial Aid, Records & Registration, and Scholarship Offices are all located in one convenient One-Stop location on the first floor of Mesa Vista Hall North. Students in need of services from any of these offices can visit the One-Stop M-F, 8 am-5 pm.

The PIT: Home of the Lobos since the 1970s, this arena holds about 18,000 fans! It has been called one of the loudest arenas in the country, and is ranked in the top-20 for sporting venues of the century in 1999 by "Sports Illustrated." When the Lobos howl, opponents better watch out!

Popejoy: This is a theater located north of the UNM Bookstore, where students and the public can be entertained by a number of musicals, plays, and other forms of entertainment.

Smith Plaza: This is the area located just south of Zimmerman Library. This area sees an immense amount of activity during Welcome Back Days and is a popular walkway for students making their way across main campus.

SRC: The Student Residence Center Commons is the home of the Residence Life and Student Housing 24/7 Help Desk and where Housing tours begin. The Student Residence Center is also home to the SRC Apartments, a 14-building co-ed complex, comprising 84 apartments with 6 single bedrooms each. The Commons is popular because of its central location and apartment style living and great for groups of students who prefer to live together, making this a high-demand, independent environment. And now you can live with your pet!

SUB: The Student Union Building is located in the middle of campus where students go to eat, play, study, use wireless internet, relax, and more.

Zimmerman: This is the main campus library, which is located in the central part of campus.

Important Numbers

If you have questions about UNM Services, please contact the following offices or log onto directory.unm.edu (area code 505)

Academic Advisement

University College Advisement Center	277-2631	ucollege.unm.edu
Anderson School of Management	277-6471	mgt.unm.edu
College of Arts & Sciences	277-4621	artsci.unm.edu
College of Education	277-3190	coehs.unm.edu
College of Fine Arts	277-4817	finearts.unm.edu
College of Nursing	1-800-690-0934	nursing.unm.edu
College of Pharmacy	272-3241	pharmacy.unm.edu
School of Architecture & Planning	277-2903	saap.unm.edu
School of Engineering	277-5521	engineering.unm.edu

Academic Service Centers

African American Student Services (AASS)	277-5645	afro.unm.edu
American Indian Student Services (AISS)	277-6343	aiss.unm.edu
Asian American Pacific Islander Resource Center	277-5321	aapirc.unm.edu
Center for Academic Program Support (CAPS)	277-7205	caps.unm.edu
College Enrichment Program (CEP)	277-5321	cep.unm.edu
El Centro de la Raza	277-5020	elcentro.unm.edu
Honors College	277-4211	honors.unm.edu
Testing Center	277-5346	test.unm.edu

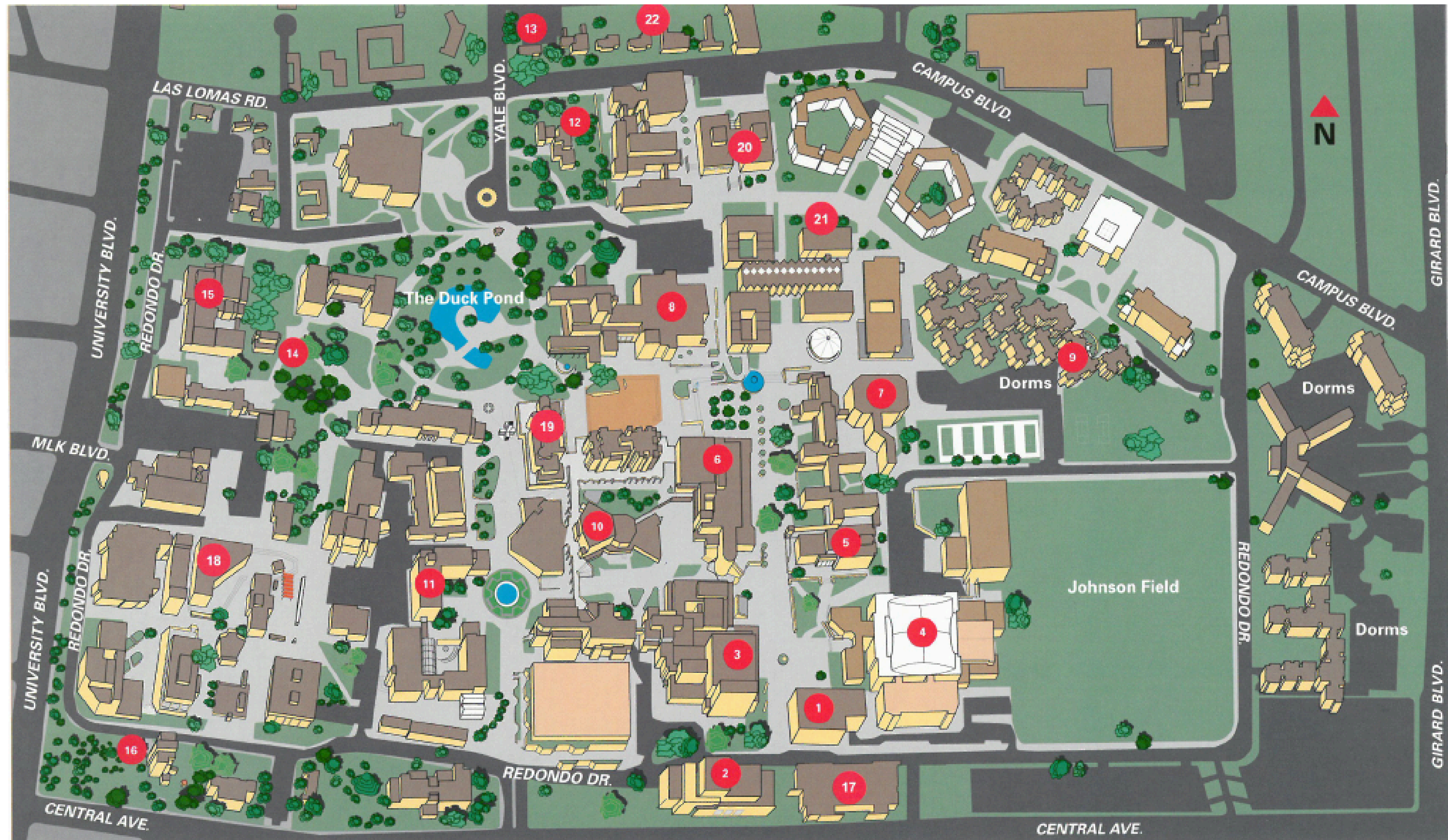
Finances

Bursar's/Cashiers Office	277-5363	bursar.unm.edu
Financial Aid Office	277-8900, Ext. 3	finaid.unm.edu
Scholarship Office	277-8900, Ext. 3	scholarship.unm.edu

Student Resources

Accessibility Resource Center	277-3506	arc.unm.edu
Admissions Office (Ext. 2)	277-8900	admissions.unm.edu
Agora Crisis Center	277-3013	agoracares.org
Athletics	925-5500	golobos.com
Bookstore	277-5451	bookstore.unm.edu
Career Services	277-2531	career.unm.edu
Counseling Services	277-7311	coehs.unm.edu
Dean of Student's Office	277-3361	dos.unm.edu
Emergency Message Service	277-7872	sac.unm.edu
Global Education Office	277-4032	global.unm.edu
Residence Life & Student Housing	277-2606	housing.unm.edu
IT Service Desk	277-5757	it.unm.edu
LGBTQ Resource Center	277-5428	lgbtqrc.unm.edu
LoboRESPECT Advocacy Center	277-2911	loborespect.unm.edu
Lobo Student ID Office	277-9970	lobocard.unm.edu
New Student Orientation	277-3096	nso.unm.edu
Parents & Families Office	277-3361	parent.unm.edu
Parking & Transportation Services	277-1938	pats.unm.edu
Registrars Office (Ext. 4)	277-8900	registrar.unm.edu
Student Activities Center	277-4706	sac.unm.edu
Student Employment	277-3511	stuemp.unm.edu
Student Health & Counseling	277-3136	shac.unm.edu
UNM Police	277-2241	police.unm.edu
Veteran & Military Resource Center	277-3181	vrc.unm.edu
Women's Resource Center	277-3716	women.unm.edu
Zimmerman Library	925-9554	library.unm.edu

UNM Main Campus



1. The Welcome Center

2. UNM Bookstore

3. College of Fine Arts

4. Johnson Center

5. Student Health & Counseling (SHAC)

6. Student Union Building (SUB)

7. University Advisement & Enrichment Center

8. Zimmerman Library

9. SRC Commons

10. Woodward Hall

11. Northrup Hall

12. University House

13. Johnson Gallery

14. Alumni Memorial Chapel

15. Maxwell Museum

16. Hodgkin Hall

17. School of Architecture & Planning

18. School of Engineering

19. College of Arts & Sciences

20. Anderson Schools of Management

21. College of Education

22. Yale Parking Garage

This Family Handbook is supported by the New Student Orientation/s Family Connection Program and the Dean of Students Office in an effort to provide a foundation for student success. If you have any concerns, opinions, or questions, please use our contact information below.

Office of Parents & Families
UNM Parent & Family Association

University Advisement & Enrichment Center, Room 281
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Albuquerque, NM 87131-0001
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